

Delivery Policy

Delivery

1. Delivery times indicated at the time of order are approximate and may vary. The goods will be delivered to the address you indicated at the time of the order.
2. Eastern Bakery is responsible for delivering the right item at the right time.
3. In case the delivery is made by Eastern Bakery, we will take care to deliver in a timely manner.
4. All orders are delivered by refrigerated/suitable vehicles. If the goods are not delivered within the delivery times estimated by us, please contact the bakery. You can also contact us by phone or e-mail and we will try to send you your order as soon as possible.
5. In case of late delivery, shipping costs will not be cancelled or refunded by Eastern Bakery.
6. If you do not accept the delivery of food and / or goods at the time they are ready for delivery, or if we are unable to deliver at the time indicated due to your failure to provide the appropriate instructions or authorizations, these goods will be deemed to have been delivered to you and all risks and liability with respect to these products will be passed on to you. Any storage, insurance and other costs we incur due to the inability to deliver will be at your expense and you will have to fully indemnify us for this cost.
7. You must ensure that at the time of delivery of food and / or merchandise, adequate arrangements, including access if necessary, are in place for the safe delivery of these goods. We will not be liable for any damages, costs or expenses incurred for these goods or premises if this occurs due to lack of adequate access or delivery arrangements.
8. Eastern Bakery will aim:
 - To deliver the product to the place of delivery requested by you in your order;
 - To deliver within the confirmed time;
 - To inform you if they expect to be unable to meet the estimated delivery time.
9. Eastern Bakery will not be liable to you for any loss, liability, costs, damages, charges or expenses arising from late delivery;
10. Please note that Eastern Bakery may not be able to deliver in certain locations. If we will inform you using the contact information you have given us when placing your

order and will arrange the cancellation of the order or delivery to another delivery address;

11. Eastern Bakery will charge a fee for delivery inclusive of VAT at 5% as per the laws of the Kingdom of Bahrain.
12. Payment will be accepted in the form of cash, credit card, or debit cards.
13. Card payments will be accepted online on shop.easterbakerybh.com at checkout.